

LEE PARKINSON

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SUMMARY

Experienced professional with a strong background in customer service, safety compliance, and technical operations. Proven ability to manage high-pressure situations and multitask effectively, demonstrated in roles at Velvet Coaster and Amazon Logistics. Gained hands-on technical and mechanical expertise during an apprenticeship at Car Cosmetics, specialising in diagnostics, maintenance, and repair. Strong problem-solving abilities, attention to detail, and leadership skills, with a long-term goal to advance in the engineering and technical field.

WORK EXPERIENCE

WETHERSPOONS

Blackpool, Lancashire

Bar Associate

03/2025 to Current

- Drive sales through strategic upselling, consistently increasing average order values and contributing to team-wide performance bonuses.
- Mix drinks and serve wine, beer and non-alcoholic beverages for multiple guests simultaneously.
- Handle cash and card transactions through POS systems.
- Carry out ID verification adhering to Challenge 25 regulations.
- Maintain exceptional beverage service quality during peak times for 200-600 guests per shift by collaborating with team members.

313 LOGISTICS, AMAZON

Leyland, Lancashire

Multi Drop Delivery Driver

11/2024 to 04/2025

- Managed the daily transportation of up to 315 parcels, with weights reaching up to 15 kg.
- Completed efficient delivery routes, covering over 180 buildings each day.
- Captured photos of delivered packages for documentation and compliance.
- Independently managed tax and national insurance filings with HMRC.

PLEASURE BEACH RESORT

Blackpool, Lancashire

Ride Operator

03/2023 to 11/2024

- Operated flagship rides, ensuring compliance with strict safety protocols.
- Reduced operational delays by conducting timely safety checks and maintenance.
- Trained and mentored new staff, fostering a culture of safety and efficiency.
- Responded to urgent situations by pressing the emergency stop button to avoid accidents and injuries.

CAR COSMETICS

Blackpool, Lancashire

Apprentice Technician

04/2024 to 10/2024

- Repaired mechanical issues in cars, utilising FORScan and specialised OBD-II tools.
- Valeted customers' cars using specialised chemicals and tools.
- Checked vehicle mileage and determined necessary maintenance, such as fluid replacements and bleeding to correct specifications, along with diagnosing mechanical issues.
- Enhanced automotive performance through kit installations.

DOTTIE'S DESERTS

Blackpool, Lancashire

Food Courier

11/2023 to 06/2024

- Utilised GPS navigation systems efficiently to find the quickest delivery routes.
- Achieved consistent on-time item delivery, keeping satisfaction high.
- Built strong relationships with restaurant staff to facilitate smooth pick-up processes.

MCDONALD'S

Blackpool, Lancashire

Crew Member

03/2022 to 02/2023

- Successfully learned to operate advanced POS systems.
- Performed exceptionally well in fast-paced conditions.
- Cultivated strong team connections by exceeding expectations in supporting colleagues' needs.
- Handled high-demand periods effectively by balancing various responsibilities.

REFERENCES

- Stephen Parkinson - Owner of Car Cosmetics: (+44) 07939 307073
- References available upon request.

SKILLS

Technical Expertise

- Strong technical and mechanical knowledge, including automotive repair and maintenance
- Proficient in computer systems and diagnostic tools (FORScan, OBD-II)

Leadership & Strategic Thinking

- Proven leadership skills, effectively managing tasks, and guiding teams to meet objectives.
- Strong problem-solving ability with creative and adaptive thinking to resolve challenges.

Core Professional Skills

- Highly organised and punctual, with a positive, solution-focused mindset.
- Strong communication and teamwork skills, fostering effective collaboration in high-pressure environments.

EDUCATION

A-LEVELS

08/2023

Blackpool Sixth Form College, Blackpool

BTEC National Diploma in Information Technology: **(D* D*)**

A-LEVEL Computer Science: **(E)**

GCSES

06/2021

St Mary's Catholic Academy, Blackpool

Digital Information Technology : **(D*2)**

Photography: **(9)**

Mathematics: **(4)**

Biology: **(6)** Chemistry: **(5)** Physics: **(5)**

English Language: **(6)** English Literature **(5)**

Religious Studies: **(7)**

OTHER EXPERIENCES

Career Ready:

This program helps students prepare for their future careers by providing a personal mentor and masterclasses, equipping them with skills and knowledge to pursue their chosen paths.

Humanutopia:

This is a youth development program focused on building confidence in young people, empowering them to achieve their personal and academic goals.

CERTIFICATIONS

Driving Test Pass Certificate:

Passed in November 2022 with a Manual License.

Duke of Edinburgh Bronze Certificate:

Demonstrated teamwork, leadership, and resilience.

ACT Terrorism Certificate:

Trained in workplace safety and incident response.

Fire Safety Training Certification:

Applied knowledge in safety inspections and compliance.

HOBBIES AND INTERESTS

Weightlifting/Gym:

Develops discipline, goal-setting, and adaptability.

Skateboarding:

Builds resilience, creativity, and problem-solving.

Football:

Enhances teamwork, communication, and strategic thinking.